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#### Surrey Heath Borough Council

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#### To: All Members of the EXTERNAL PARTNERSHIPS SELECT COMMITTEE

The following papers have been added to the agenda for the above meeting.

They were not available for publication with the rest of the agenda.

Yours sincerely

**Damian Roberts** 

Chief Executive

SUPPLEMENTARY PAPERS	
	Pages
EPSC Presenters' Slides	3 - 32

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#### **SHBC External Partnership**

7 June 2022

**Julie Wittich** 

**Executive Director of Assets & Sustainability** 

#### **General Update**



- Restructuring of the Accent Leadership Team temporary housing management cover arrangements in place: Shaun Finnegan, Jonathan Place
- Recruitment process underway
- New Director of Property Services Edith Shah
- Recruitment of technical posts remains challenging

#### **New Contract Arrangements**



- Axis contract ended 30<sup>th</sup> May 2022
- Ian Williams awarded contract wef 30<sup>th</sup> May 2022
- Senior Contracts Manager, David Guy, in place to deal with demobilisation and mobilisation
- In transition period working through end position with Axis ie. open repair orders, financial completions etc
- Open outstanding orders at end of contract approximately 1500





#### **Repairs Update**



- Ian Williams dealing directly with most trades now
- All new repairs jobs being scheduled in line with published timescales ie. Emergency & routine
- Using some sub-contractors to help with non-urgent backlog of repairs – groundworks, plastering and some electrical works
- Targeted customer communications in progress
- Community events planned for the summer build trust and confidence
- Will take six months to resolve all of the backlog
- Planned works in progress windows, fire doors, kitchens, bathrooms & external decorations
- Customer engagement events held re decarbonisation programme design work underway – work to be completed by March 2023



# Any Questions?

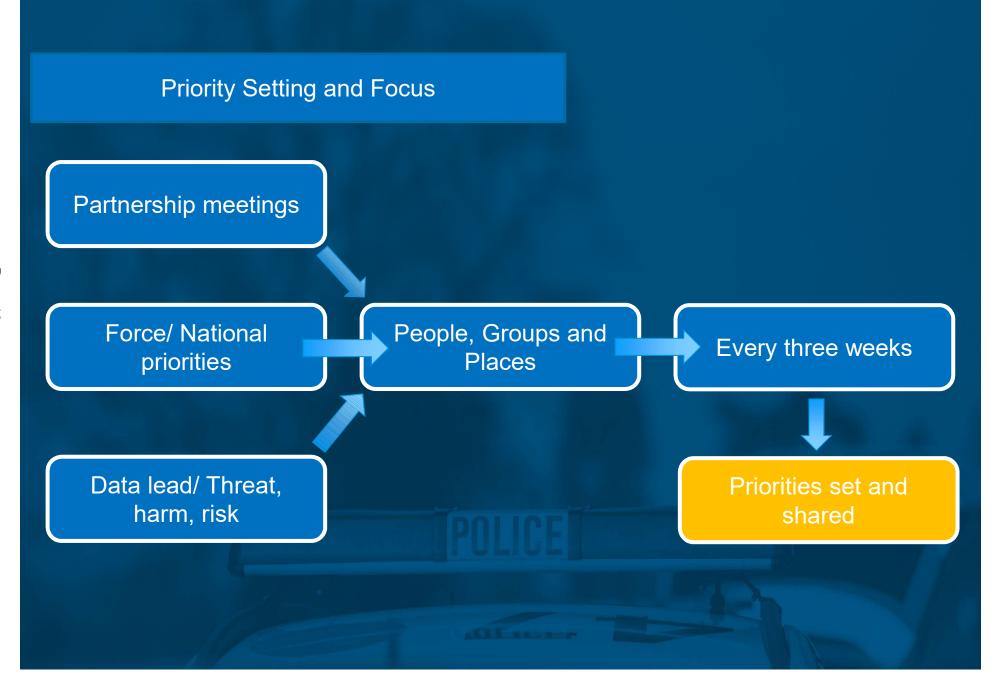




## Surrey Heath

Borough Commander Gemma Taylor



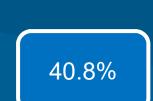


Joint Neighbourhood Survey Results Year End 21/22

When taking everything into account, how confident are you in your neighborhood police? (% very/fairly confident)

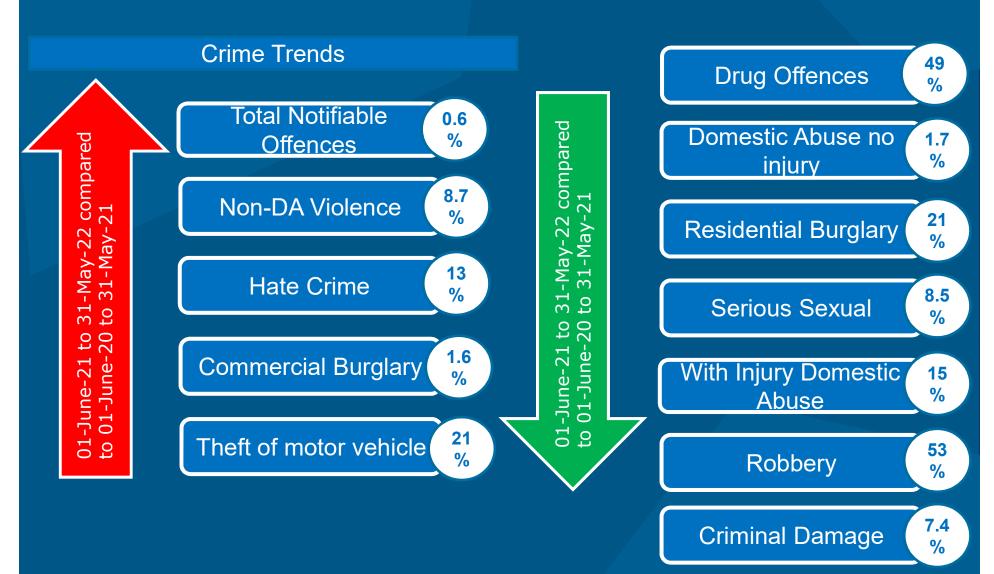
Agreement that Police are dealing with the crime and ASB issues that matter in this area (% strongly agree/tend to agree)

To what extent do you agree that the police in your neighbourhood are seen in the places and at the times they are needed? (% strongly agree/tend to agree)



86.8%

63.2%



Theft of Motor Vehicle – Op Jayhawk

62 offences across Surrey 01/01/22 – 20/05/22

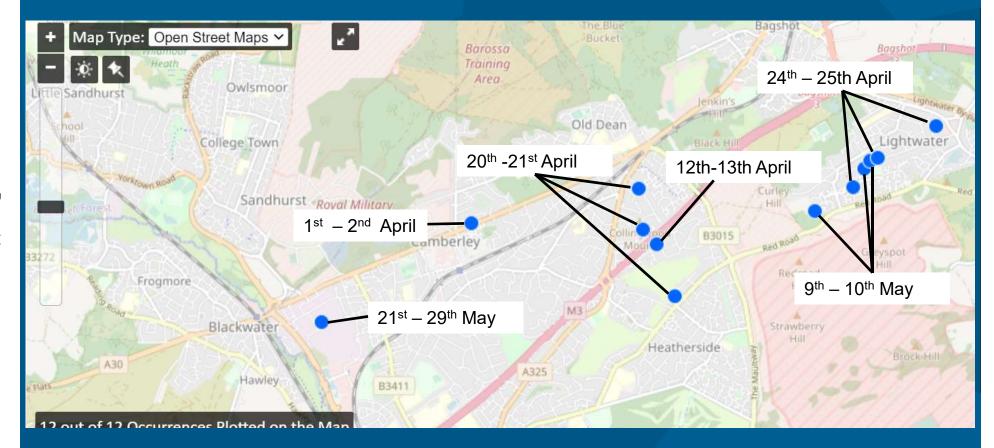
**12 of these offences in Surrey Heath** 

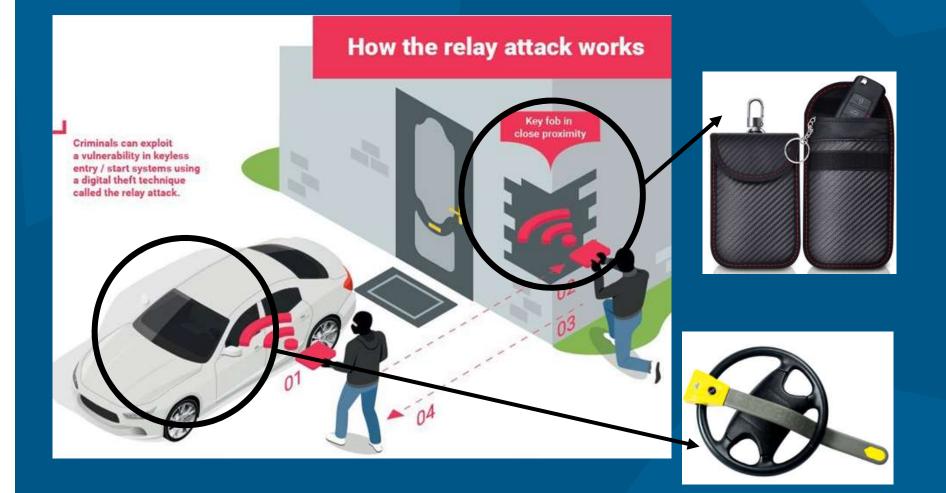
28 BMW, 31 Mercedes, 2 Other vehicles

Consistently happening overnight/early hours, 11 offence clusters lasting 1-5 days but no pattern in the cluster

M25 and arterial routes off of it

Detection difficulties - Mission vehicles, stolen plates and tracker deactivation



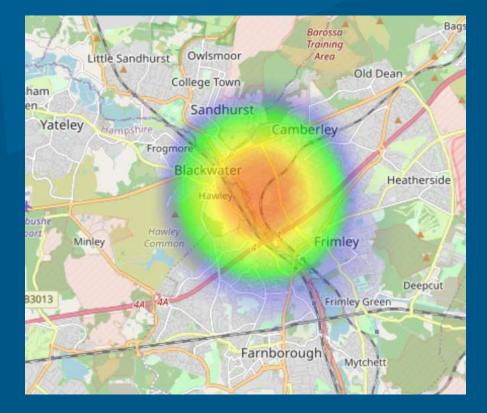


#### Joint Neighbourhood Survey - ASB Concerns

Table 9: ASB Issues (% very/fairly big issue) – Surrey Heath Results

	Year End 20/21	Qtr.1 21/22	Qtr.2 21/22	Qtr.3 21/22	Qtr.4 21/22	Year End 21/22
Speeding motorists	50.4%	48.0%	48.4%	51.3%	50.5%	49.4%
Anti-social or inconsiderate parking	39.2%	40.9%	41.4%	31.3%	39.1%	38.4%
Anti-social driving	34.7%	33.6%	38.3%	40.4%	38.0%	37.3%
Anti-social/ irresponsible cycling	18.2%	14.2%	19.5%	11.5%	23. <mark>4%</mark>	16.9%
Problem or noisy neighbours	8.7%	7.4%	7.8%	3.5%	10.0%	7.2%
Drunk or rowdy behaviour in public places	7.0%	7.5%	4. <mark>8%</mark>	3.5%	9.3%	6.3%

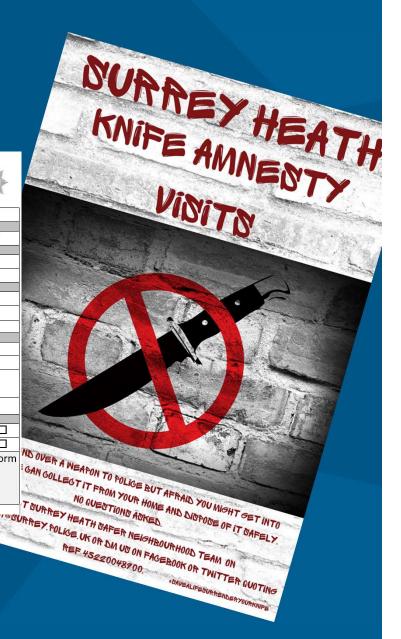
#### Watchmoor Business Park – Car Meets





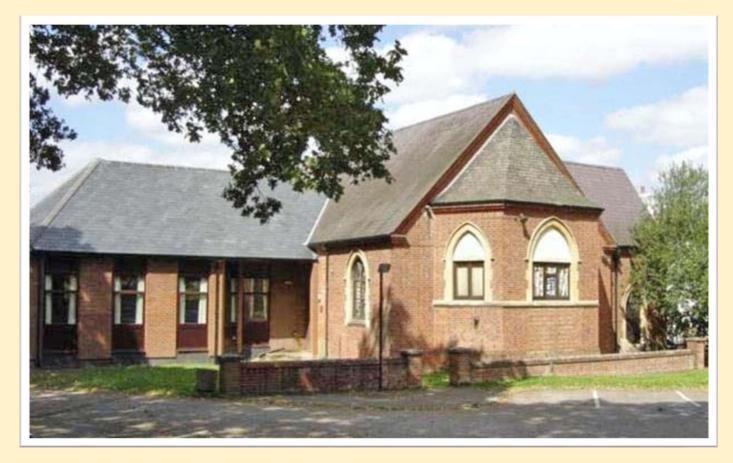
#### Knife Crime Update

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## Questions?

### **Bisley Village Hall**



### Bisley Village Hall: History

- Our main hall built as the School chapel part of Shaftesbury School in 1874
- The school closed in 1959. The chapel was handed over to the charitable trust in 1961.
- Opened as a community facility in 1962.
- Jubilee Hall added in 1982







### Bisley Village Hall: Mission and Objectives

"To provide a community facility, in good working order, for the use of as wide a range of local groups as possible"

- We aim to ensure that :
- the Village Hall fulfils the purposes for which it was established
- our buildings and facilities are safe, secure, comfortable, adaptable and attractive for all users and a wide range of uses;
- the charity is solvent.
- our arrangements, policies and approaches safeguard the health and safety and wellbeing of all users.



### Bisley Village Hall: Facilities

- 2 Halls: Main and Jubilee
- Fully equipped kitchen
- Meeting & storage rooms
- Stage & lighting and sound









#### HEART OF THE COMMUNITY

- Regular users, represented on the Committee: the Womens' Institute; the Residents' Association; a Brass Band and a Children's gymnastics club,
- Over 5000 hours are available for letting each year. 70%+ of this is used.
- Estimated number of users: about 1500-2000 per month.
- 22 users in total including;
- Community Café
- Exercise Groups (Yoga, Pilates etc)
- Various Children's activities
- Parish Council

- Craft Groups
- Quiz nights
- U3A
- Parties and celebrations

https://www.bisleyvillagehall.org/regular-hall-users

#### STRAWBERRY FAYRE

- Raise up to £7,000. Per Annum
- Bisley village event
- Proceeds towards major projects





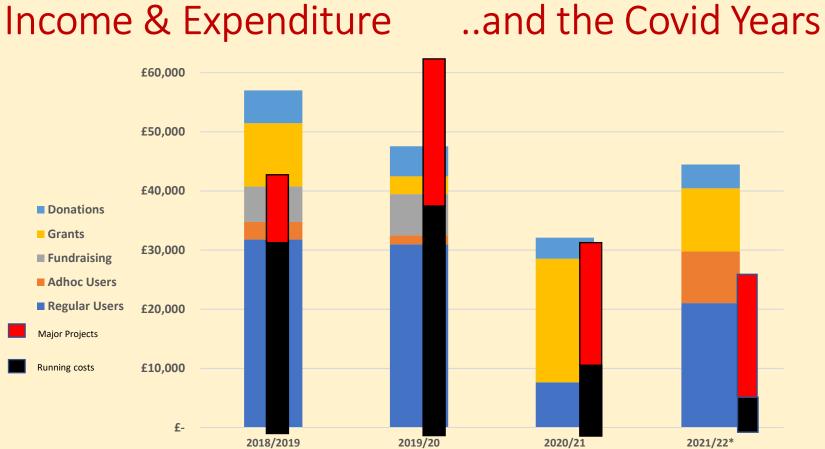






#### Income & Expenditure





### BISLEY VILLAGE HALL: The Covid Years

- 23rd March 2020 Hall closed !
- First ZOOM meeting
- Hall into Hibernation, How long can we last?
- Programme of Major works
  - Electrical distribution board
  - Fire safety works
  - Decorating interior
  - Chimney & Roof
- Opportunity knocks. Grants thank
   you



#### BISLEY VILLAGE HALL: The Covid Years (2)

- Loss of 2 major users
- Several smaller users finished
- New users arriving
- More Ad- Hoc Bookings
- Improved ways of working
- Upgrade to web site



#### Risks to the Hall

- An emergency affecting the structure and fabric of the building or it deteriorates leading to prolonged closure/no longer usable
- Withdrawal of a major user, lack of sufficient funding, competition from other venues or other reasons; the Hall is under-used and the charity becomes insolvent.
- Lack of understanding and cohesion among Trustees, loss of key personnel leading to inability to act proactively, effectively

A prioritised programme of refurbishment and improvement. Continuous scrutiny; planned annual programme of maintenance; refurbishment programme

Improved communication with users and stakeholders; liaison with community. Seek alternative sources of funding; Improve the attractiveness of the Hall through refurbishment

Strong team; Trustees understand their responsibilities; Trustees are clear about what is happening and what needs to be done. Succession planning, Strong links and training through Surrey Community Action

#### BISLEY VILLAGE HALL -Looking Forwards The next 5 years

- Refurbishment toilet facilities
- Tackling damp and ventilation
- identify ways of improving the energy efficiency, comfort and attractiveness of the Hall
- Refurbish main Hall floor
- Aspire to restore heritage features of Main Hall
- Recruit new Trustees



### Thank you - Any Questions?



https://www.bisleyvillagehall.org